



# Professional Services

Expert consulting services, including operational and technical workshops, implementation projects on-demand resources and custom engagements, designed to jump-start and accelerate your YubiKey deployment

Yubico is leading the charge toward a more secure and frictionless authentication future. Our team of experts provides technical and operational guidance to help streamline your YubiKey implementation and rollout.



## YubiKeys deployed in:

9 of the top 10  
global technology  
companies

4 of the top 10  
U.S. banks

5 of the top 10  
global retailers

**Yubico Professional Services offer best-in-class industry deployment expertise and consulting in:**

- Authentication Strategy
- Technical Integration Services
- Deployment Strategy and Planning
- YubiKey User Lifecycle Management
- User Training and Support
- Program Launch and Reporting

## Yubico Professional Services Overview

Yubico offers a wide variety of advisory services in support of your YubiKey implementation and deployment, including best practices workshops, technical implementation packages, ondemand consulting resources and custom engagements.

Our Professional Services team is comprised of trained and accredited security professionals with experience gained from hundreds of customer implementations across a wide range of industries and the government sector.

From standard implementations to complex enterprise rollouts, Professional Services has the skills and expertise to help guide you through all facets of a YubiKey implementation and deployment.



## Services Offered

### Deployment 360 Program

A turnkey program packaging all of the essential elements and expertise to ensure your successful YubiKey deployment

### Workshops

Interactive sessions designed to help jump start YubiKey integrations and deployments

### Technical Implementation Projects

Tailored projects designed to facilitate your YubiKey technical implementations

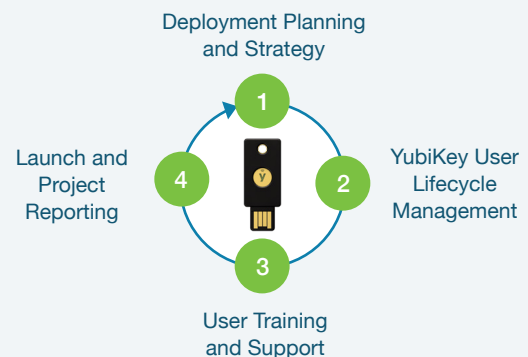
### Professional Services Resources

Dedicated or on-demand resources to assist with your technical integration and operational deployment challenges

### Custom Engagements

Discovery-based custom workshops and projects designed to fit your specific needs

## Professional Services Deployment Process



## Professional Services Activities



### Technical Integration Services

- Architecture and Infrastructure Review
- Vendor Integration Analysis
- Test Plan Development
- PKI Advisory and Implementation



### Deployment Planning

- Deployment Strategy
- User Security Profile Assessment
- Staffing/Resource Allocation Analysis
- Project and Milestone Planning



### YubiKey Lifecycle Management

- Key Distribution/Validation
- User Registration
- Key Provisioning/Credential Issuance
- Key Management Policies



### User Training and Support

- Communication and Training Strategies
- Training Material and Documentation Review
- User Support Processes
- Call Center/CS Script Analysis



### Launch

- Communication Plan Design
- User Targeting/Messaging
- Pilot Planning
- Launch Plan Development



### Analytics and Reporting

- Reporting Requirements
- Customized Metrics
- Executive Reporting
- Dashboard Design



Make the most of your YubiKey investment. Let our Professional Services team help you accelerate your deployment and unlock maximum value from your YubiKeys as quickly as possible.”



#### The YubiKey Family

The YubiKey is available in multiple form factors for desktop, laptops and mobile devices.

For more information, go to [Yubico Support Services](#) or [contact us](#) today.

**About Yubico** As the inventor of the YubiKey, Yubico makes secure login easy. As a leader in setting global standards for secure access to computers, mobile devices, and more, Yubico is also a creator and core contributor to the FIDO2, WebAuthn, and FIDO Universal 2nd Factor (U2F), and open authentication standards. For more information, please visit: [www.yubico.com](http://www.yubico.com).

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